



# Annual Report 2022



Quina  
Care 



Report for the financial year 2022 ending 31 December 2022

May 2023



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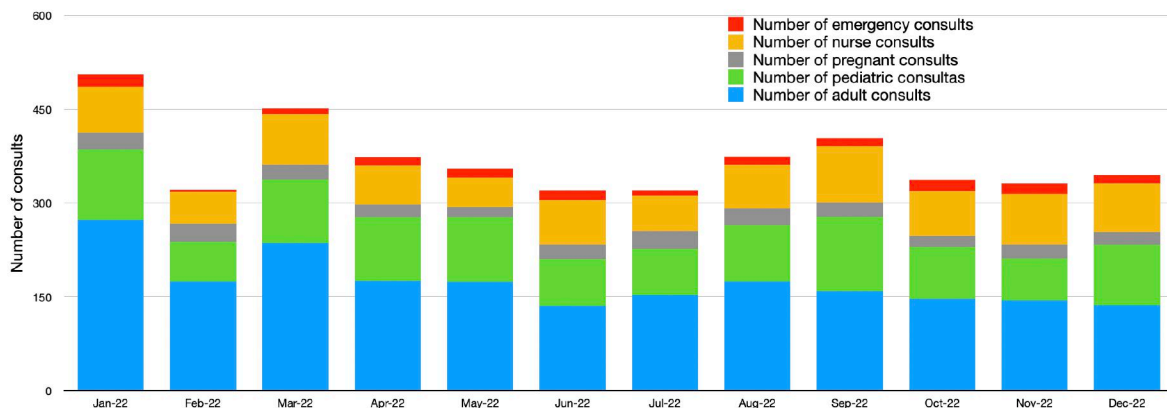
## Report of the Board

### 2022 – looking back

The year 2022 was the first full year that Hospital San Miguel– Quina Care was open. We can look back on a busy and good year in which many things have been achieved.

### Hospital

Throughout 2022, the hospital's outpatient clinic, laboratory, pharmacy and emergency department were operational. The hospital was frequented by patients. Their experiences are very positive. It has enormous added value for them to be able to receive care much closer to home than the hospital in Lago Agrio.



Hospital San Miguel - consults 2022	
Number of newly registered patients	2.324
Number of adult consultations	2.085
Number of consultations children	1.090
Number of consultations pregnant	274
Number of nurse consultations	836
Number of emergency consultations	154
Total number of consultations	4.439
Number of drug dispensings	6.091
Number of laboratory tests	6.051
Number of radiology examinations	688
Number of support fund bookings	61



The developments in the hospital have not stood still. For example, various protocols have been written. By working in a protocol-based way, the chance of making mistakes is reduced as much as possible. Functions of the electronic patient record have been expanded by Dariusz Blaszyk and sometimes adapted to further improve the user-friendliness and functionality. For example, it is possible to see per month how many



patients have visited the hospital, how many laboratory tests have been carried out and how many ultrasounds have been made.

Contrary to plan, the nursing wards have not yet opened and the renovation of the delivery rooms and operating room has not yet started. The main reason for this is a supply problem of building materials. This does not alter the fact that the necessary progress has been made in the renovation of the hospital. Thus, after adjusting the elevator shaft, the elevator was installed. After the installation of 3-phase current, the lift is now operational.

The 2nd phase housing for voluntary and local staff has started, a fifth housing unit is already in use. Anyone who needs it can be offered a safe living space at the hospital. These projects have been made possible by several sponsors, including Wilde Ganzen, Lions Pijnacker-Nootdorp, Stichting Den Brinker and a number of sponsors who wish to remain anonymous. With the help of the proceeds of the benefit concert of student association Veritas in Utrecht in 2021, a closed garage has been built at the hospital. And thanks to a donation from Emmaus Bilthoven and an anonymous sponsor, the hospital now also has an education and transfer room. Furthermore, the refrigerated waste storage is ready and the De Kastanje foundation has made it possible to complete the laundry room and the shared kitchen at the housing for staff.



At the end of 2021, a third container with inventory was packed in the Netherlands and shipped to Ecuador. It arrived at the hospital in January 2022. The contents were immediately cleaned and put into use.

### **Paid and voluntary staff**

At the opening of the hospital in November 2021, a receptionist, cleaning lady and auxiliary nurse were employed. In 2022, the paid staff was expanded with a second



auxiliary nurse, a laboratory technician and a doctor, all from Ecuador. In this way, Quina Care wants to contribute to local employment.

In addition to paid staff, voluntary staff are also employed. In February 2022, two Dutch doctors voluntarily worked in the hospital for a month. After that, two more doctors worked as volunteers at the hospital. With exceptions, volunteers come for a period of at least 6 months. Partners who came along also proved to be of great added value. During their stay, they worked hard for the hospital. For example, by setting up a sustainability project. A medical student also stayed at the hospital for several weeks to conduct research into, among other things, patient numbers and diagnoses. These volunteers are obviously of great value to the hospital.



The atmosphere among the staff, both paid and voluntary, is very good. They form a close-knit team and are grateful to be part of it. Volunteer Pieter Staarink started weekly sports lessons. After his departure, this habit has remained and weekly sports are still done with each other. The Christmas package of 2022 therefore consisted of a sports shirt printed with the logo of the hospital. In addition, a joint lunch takes place every first Thursday of the month, followed by a work meeting. This gives everyone the opportunity to suggest points to discuss. Louisa Spaans, president of Quina Care Ecuador, tries to connect to this as much as possible via video calling.



Since 2019, contractor Elvis has shown with the renovation to be a reliable and pleasant person to work with. Because of his work in the hospital, after having had several conversations about this, he decided to do what he had wanted for a long time, namely working in healthcare. In addition to his work as a contractor, he now trains as a nurse in his spare time and will afterwards work in the hospital as a nurse. Quina Care has submitted an application for him to the GNAP foundation, a foundation that works to promote education in developing countries. GNAP has decided to take on the full cost of its training.



## Collaborations

The long-standing collaborations with Fundación Lunita Lunera and La Federación de Mujeres continued in 2022.



In 2022, Jacob van der Ende started, in his own time, his PhD research. His promotor is Martin Grobusch, professor of Tropical Medicine and Traveller Medicine at Amsterdam UMC. In addition to his role as promotor, Martin Grobusch also helps professionalize the hospital's laboratory. The common goal is to improve the health of the people living in the area where the hospital is located, Putumayo. Scientific research can make an important contribution to this. A collaboration has also been entered into with Universidad Francisco de Quito.



In 2022, Quina Care started participating in Erasmus University's I Do project. In this context, the foundation is linked to a number of bachelor's students, who delve into Quina care's fundraising and social media policy. Based on their findings, they will come up with recommendations to further improve this. The first six months they were supervised by Gerrit Spriensma, partner of volunteer Ellen van Goor.

## Volunteers

As mentioned, several volunteers have already worked in the hospital in Ecuador. But also in the Netherlands several volunteers are involved in Quina Care. Among other things, we have permanent volunteers for the hospital's electronic patient file and the translations of the newsletter into English and Spanish.

## Label

In 2022, Quina Care continued to have the CBF quality mark. CBF stands for Centraal Bureau Fondsenwerving. With this quality mark in possession, a foundation belongs to one of the recognized charities, which indicates that strict quality requirements are met. In this way, a donor knows that the donation is spent properly and contributes to a better world. After issuing the quality mark, the CBF continues to check whether the foundation in question still meets the quality requirements.



## Sustainability

Quina Care started the sustainability project in 2022. In addition to the environment, this also includes social welfare and socio-economic development. Eefje Smetsers, partner of Pieter Staarink, worked out a wonderful plan during her stay in Ecuador. She has built this modularly, so that the plan can be further developed and implemented in parts. She has given a workshop on sustainability for the staff in Ecuador, as well as the board of Quina Care and the president of Quina Care Ecuador. First steps in improving the sustainability of the hospital have already been taken, for example, reusable cloths have been sewn to use as a cover during operations and to be able to sterilize materials in.

### Local authorities and population

Contacts with the local authorities are good. The same goes for the local population. Patients regularly express their gratitude for the presence of the hospital.

### Finance

From 2022, a three-year agreement has been entered into for the second time with thrift store De Wisselbeker in Nootdorp. Their 2022 donation of €5,000 was spent on the purchase and installation of a transformer and automatic switch for the generator.



In Ecuador, Adore Ecuador Travel will donate part of their proceeds to Quina Care.



Funding has been obtained for various projects from equity funds and foundations. In addition, several equity funds and foundations have made annual and one-off contributions to operating costs. For example, the C&W de Boer Foundation will donate to Quina Care for three years from 2022. Various periodic and one-off donations have

also been received from private individuals. In addition, several leaves for donation tree Quina Yura have been sold or already hanging leaves have been extended for a year.



Baukje Zaaijer, who already raised money for Quina Care in 2020 and 2021 by running a marathon, raised money again in 2022. This time at her farewell as a pediatrician in training at the children's center of the Martini Hospital in Groningen. During her visit to the hospital in Ecuador that followed shortly afterwards, she was able to personally hand over a cheque with the amount collected.

In February 2022, Pieter Staarink, a doctor in training to become a general practitioner, came to Ecuador for six months to work as a volunteer in the hospital. Together with his partner Eefje, who, as mentioned, also worked for Quina Care during their stay, he had raised money from family, friends and colleagues prior to their arrival. The same was true for primary care physician Ellen van Goor, who came to the hospital as a volunteer with her partner Gerrit. They had raised money by running the Nijmegen Four Days Marches. It is very special that in this way, in addition to the already fantastic contribution by volunteering to work, they also contribute financially.



Quina Care has remained affiliated with SponsorKliks and 123inkt.nl that easily raises money for Quina Care without people having to pay any costs themselves.

The treasury committee appointed in 2021 has reviewed the 2021 annual report.

### **Official documents**

As stated in the 2021 annual report, the GDPR file, the integrity policy and the code of conduct were drawn up that year. These documents are shared with every volunteer who will work for Quina Care. The volunteer signs the volunteer agreement having taken note of this and signs the code of conduct for agreement. For volunteers who come to work with patients in the hospital, a Certificate of Good Conduct is requested. They also sign a non-disclosure agreement at the hospital. This way, Quina Care treats both the volunteers and the patients with care.

### **Complaints**

Quina Care believes it is important that people who experience problems with Quina Care or otherwise have complaints can make this known. The website indicates how this can be done.

We did not receive any complaints in 2022.

### **Board Quina Care Netherlands**

The composition of the board has remained unchanged and therefore consists of three members. Tasks of the Dutch board include recruiting new sponsors, donors and volunteers, maintaining contacts with already known sponsors, donors and volunteers, conducting the administration and financial planning. In addition, the board is responsible for defining the policy and vision of the hospital, in consultation with the tropical doctors on site and the board of Quina Care Ecuador.

### **Board Quina Care Ecuador**

The composition of the board of Quina Care Ecuador has also remained unchanged. Among other things, the board is involved in hiring staff for the hospital and the operations of the hospital. Accessible and frequent consultations take place between the boards of Quina Care Ecuador and the Netherlands.



### **Board Quina Care US**

The composition of the board of Quina Care US has remained unchanged. The task of the board is mainly to recruit sponsors and donors. Multiple donations have been received from the United States.



## 2023 - looking forward

After a successful 2022 in which the hospital was operational with an outpatient clinic, emergency department, laboratory and pharmacy, 2023 will be dominated by continuing that care and expanding care.



### The hospital

It has not proved feasible to open the nursing wards in 2022. This will still happen in 2023. An exact date is not yet known, but the aim is to open at the end of the second or beginning of the third quarter. Funding has been found for a large part of the Operating and Delivery Room project. As soon as it is fully completed, the renovation will soon start. This is expected to be the case in 2023.

A start was already made in 2022 with the preparation of a master plan. The plan outlines the hospital's vision for the future. This includes, for example, which examinations can be carried out in the hospital, which staff will be hired and which projects will be set up for patients. The master plan will be completed in 2023. New

projects in the coming years will then be tested against this and approved, rejected or adjusted on that basis. Based on the master plan, the policy plan 2024 and beyond will also be drawn up. The current policy plan runs until 2023.

## **Security**

The security system installed in the hospital remains unchanged. The emergency connection that is in direct contact with the police also remains in place. It has not proved necessary to make further adjustments.

## **Staff**

With the opening of the nursing wards, additional staff must be hired. This will be at least three nurses and a cleaning lady. Depending on the demand for care, the workforce will be further expanded at a later date.

## **Volunteers**

In 2023, several volunteers will again come to the hospital to contribute. This includes a medical analyst and some doctors.





In addition, a volunteer will start raising funds in 2023. A new ambassador has also been appointed. One task of the ambassador is to increase the brand awareness of Quina Care in the Netherlands. She will also examine whether income can be generated by the organisation of an annual sporting event.

## **Finance**

With the opening of the nursing wards, operating costs will increase. In 2023, one of the most important points of attention of the boards of Quina Care is to guarantee coverage for this. The volunteer fundraiser will make an important contribution to this.

This year, another donation of € 5,000 will be obtained from thrift store De Wisselbeker in Nootdorp for a pre-submitted and approved project. Quina Care has been chosen by Diaconie Oostvoorne to donate the proceeds of the 2023 sacrament services.

For donors, in addition to making a one-time or periodic donation, there is still the possibility to buy a leaf for donation tree Quina Yura.

## **Promotion**

A well-maintained website has proven to be valuable. Quina Care will continue to take care of this. Regular messages will also be posted on social media.

If the opportunity arises, board members or the ambassador will give presentations at foundations, endowments or at events. For example, the chairman of Quina Care recently spoke at a service of Diaconie Oostvoorne to familiarize people with the destination of the proceeds of the sacrament services.

## **Board Quina Care Netherlands**

The board of Quina Care Nederland currently consists of 3 board members. In 2023, the possibility of expanding the board to be able to divide more tasks will be explored.

## **Board Quina Care Ecuador**

The composition of the board of Quina Care Ecuador will remain unchanged. The board remains largely involved in, for example, hiring local staff and accounting for the hospital's income and expenses.

### **Board Quina Care US**

The treasurer of the board of Quina Care US was changed in early 2023. The main task of Quina Care US remains unchanged, namely to recruit donors in the United States.



## Financial statements

### Balance sheet

in Euro

**31-12-2022**   **31-12-2021**

#### Assets

#### Tangible Fixed Assets

Inventory and equipment	22.805	29.306
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#### Prepaid amounts

Advance to QC Ecuador for projects	6.482	0
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#### Cash

Triodos internet business account	248.843	192.194
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	<b>278.130</b>	<b>221.500</b>
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**Balans**

in Euro

**31-12-2022 31-12-2021**
**Liabilities**
**Reserves en Appropriated Funds**

Unappropriated Reserve	85.224	79.439
Appropriated Reserve hospital running costs	75.000	75.000
Appropriated Reserve medical equipment	15.000	15.000
<b>Total reserves</b>	<b>175.224</b>	<b>169.439</b>

Appropriated Fund project medication and nutrition	4.000	4.000
Appropriated Fund project antivenom	0	4.630
Appropriated Fund nurse training	0	1.065
Appropriated Fund salary lab technician	0	8.200
Appropriated Fund project finishing clinical departments	2.053	2.500
Appropriated Fund project hospital screens	0	800
Appropriated Fund project malaria analysis	8.786	0
Appropriated Fund project operation and delivery room	36.914	0
Appropriated Fund project electricity supplementation	855	0
Appropriated Fund project refrigerated waste storage	140	0
Appropriated Fund project housing staff phase 2	22.777	0
Appropriated Fund housing staff kitchen and laundry room	600	0
Appropriated Fund airco's gynecology and emergency	1.567	0
Appropriated Fund cleaning supplies	1.124	0
Appropriated Fund inventory and equipment	22.805	29.306
<b>Total Appropriated Funds</b>	<b>101.621</b>	<b>50.501</b>

**Short Term liabilities**

Current account J. and C. van der Ende	567	1.560
Outstanding payments costs	718	0
<b>Total Short Term liabilities</b>	<b>1.285</b>	<b>1.560</b>
	<b>278.130</b>	<b>221.500</b>

statement of income and expenses	2022	2021
in Euro		
Donations and gifts from individuals	56.228	27.668
Donations and gifts from companies	5.711	9.208
Donations and gifts from non-profit organizations	172.137	149.307
Donations inventory and equipment	3.100	48.164
<b>Total received donations and gifts</b>	<b>237.176</b>	<b>234.347</b>
Expenditure hospital realisation	-176.872	-279.280
<b>Total expenditure hospital realisation</b>	<b>-176.872</b>	<b>-279.280</b>
Publicity costs	-612	-1.146
Administration and overhead costs	-1.474	-1.373
<b>Total costs</b>	<b>-2.086</b>	<b>-2.519</b>
<b>Financial income and expenses</b>	<b>-1.313</b>	<b>-1.700</b>
<b>Balance of income and expenses</b>	<b>56.905</b>	<b>-49.152</b>
<u>Appropriation of balance of income and expenses</u>		
Addition/withdrawal from:		
Unappropriated reserve	5.785	26.115
Appropriated funds	51.120	-75.267
<b>Total appropriation of balance of income and expenses</b>	<b>56.905</b>	<b>-49.152</b>

## **Notes to the balance sheet**

### **Tangible fixed assets**

Tangible fixed assets obtained by donations are valued against the estimated price which would be paid when the assets were to be purchased. A distinction is made between previously used assets and new assets depending on the state of the donated assets. Self bought assets are valued against the actual paid purchase price.

Tangible fixed assets that have been obtained through donations are processed as such in the statement of income and expenses.

All tangible fixed assets are obtained for the use in the hospital and most of it has been transported to Ecuador in 2020. This is accounted for as a donation to Quina Care Ecuador. For further information on the movements of the tangible fixed assets the summary of movements of the appropriated fund inventory and equipment is referred to.

### **Cash**

The cash is freely available to the foundation.

### **Reserves**

The unappropriated reserve can, when necessary, be allocated for projects that have received too little funding through donations, for expenditures in connection to the establishment of the hospital for which no sub-project exists and for expenditures connected to publicity, administration and overhead costs.

Two special-purpose reserves have been formed;

1. The board has earmarked an amount of € 75,000 for operating costs of the hospital that are not yet fully covered by donations;
2. The hospital has a lot of medical equipment which is more subject to malfunctions and defects in the tropics. The board has earmarked € 15,000 for emergency repairs and replacement of equipment.

### **Appropriated Funds**

The aim of Quina Care is the establishment of the hospital in Puerto el Carmen. Within this aim several projects have been identified for the purpose of fundraising activities. Donations that have been received specifically for a particular project but which are not spend in this financial year have been included in an appropriated fund.

For the total overview of all project activities, there are also summary of movements of projects that fall entirely within the financial year.

### Short Term liabilities

This concerns costs of 2022 that have not yet been paid at the end of the year. The payment was made in the first quarter of 2023.

### Summary of Movements Reserves and Appropriated funds

<u>Unappropriated reserve</u>	
Opening balance 01-01-2022	79.439
Allocation of balance of income and expenses	5.785
Closing balance 31-12-2022	<b>85.224</b>
<u>Appropriated Reserve hospital running costs</u>	
Opening balance 01-01-2022	75.000
Donations received	80.000
Running costs expenditure	-80.000
Allocation balance of income and expenses	0
Closing balance 31-12-2022	<b>75.000</b>
<u>Appropriated Reserve medical equipment</u>	
Opening balance 01-01-2022	15.000
Allocation balance of income and expenses	0
Closing balance 31-12-2022	<b>15.000</b>
<u>Appropriated Fund project medication and nutrition</u>	
Opening balance 01-01-2022	4.000
Received donations	0
Expenditure project	0
Closing balance 31-12-2022	<b>4.000</b>
<u>Appropriated Fund project antivenom</u>	
Opening balance 01-01-2022	4.630
Received donations	0
Expenditure project	-4.630
Closing balance 31-12-2022	<b>0</b>
<u>Appropriated Fund nurse training</u>	
Opening balance 01-01-2022	1.065
Received donations	1.355
Expenditure projects	-2.420
Closing balance 31-12-2022	<b>0</b>
<u>Appropriated Fund salary lab technician</u>	
Opening balance 01-01-2022	8.200
Received donations	0
Expenditure projects	-8.200
Closing balance 31-12-2022	<b>0</b>

Appropriated Fund project finishing clinical departments

Opening balance 01-01-2022	2.500
Received donations	17.500
Expenditure projects	-17.947
Closing balance 31-12-2022	<b>2.053</b>

Appropriated Fund project hospital screens

Opening balance 01-01-2022	800
Received donations	0
Expenditure projects	-800
Closing balance 31-12-2022	<b>0</b>

Appropriated Fund project malaria analysis

Opening balance 01-01-2022	0
Received donations	8.786
Expenditure project	0
Closing balance 31-12-2022	<b>8.786</b>

Appropriated Fund project operation and delivery room

Opening balance 01-01-2022	0
Received donations	37.000
Expenditure project	-86
Closing balance 31-12-2022	<b>36.914</b>

Appropriated Fund project transformer

Opening balance 01-01-2022	0
Received donations	5.725
Expenditure projects	-5.725
Closing balance 31-12-2022	<b>0</b>

Appropriated Fund project electricity supplementation

Opening balance 01-01-2022	0
Received donations	855
Expenditure project	0
Closing balance 31-12-2022	<b>855</b>

Appropriated Fund project local doctor's salary

Opening balance 01-01-2022	0
Received donations	4.000
Expenditure project	-4.000
Closing balance 31-12-2022	<b>0</b>

Appropriated Fund project education room

Opening balance 01-01-2022	0
Received donations	3.500
Expenditure projects	-3.500
Closing balance 31-12-2022	<b>0</b>



Appropriated Fund project refrigerated waste storage

Opening balance 01-01-2022	0
Received donations	1.400
Expenditure project	-1.260
Closing balance 31-12-2022	<b>140</b>

Appropriated Fund project housing staff phase 2

Opening balance 01-01-2022	0
Received donations	23.000
Expenditure project	-223
Closing balance 31-12-2022	<b>22.777</b>

Appropriated Fund project housing staff kitchen and laundry room

Opening balance 01-01-2022	0
Received donations	2.910
Expenditure projects	-2.310
Closing balance 31-12-2022	<b>600</b>

Appropriated Fund project airco's gynecology and emergency

Opening balance 01-01-2022	0
Received donations	1.720
Expenditure project	-153
Closing balance 31-12-2022	<b>1.567</b>

Appropriated Fund cleaning supplies

Opening balance 01-01-2022	0
Received donations	2.500
Expenditure projects	-1.376
Closing balance 31-12-2022	<b>1.124</b>

Appropriated Fund inventory and equipment

Opening balance 01-01-2022	29.306
Received donations	3.100
Expenditure projects (donation to QC Ecuador)	-2.776
Sale and donation of excess inventory and equipment	-6.825
Closing balance 31-12-2022	<b>22.805</b>

## **Notes on the statement of receipts and expenditure**

### **Receipts: received donations and gifts**

Donations and gifts have been received from private individuals, business and non-profit organisations such as equity funds and foundations. Quina Care did not receive any government funds or other revenues that are not specifically mentioned here.

### **Expenditure: spent on hospital realisation**

This includes all expenses incurred to realize the hospital. This includes the costs of renovating the hospital, the donation of inventory and equipment and the operating costs of the hospital. The expenditure of the projects as mentioned in the progress statements is also included.

### **Expenses: publicity costs, administrative and overhead costs**

This includes the costs for the website, the financial administration, insurances and memberships.

### **Financial income and expenses**

This includes the costs of keeping the Triodosbank bank account and the costs of payment transactions via iDeal.

This annual report was adopted during the board meeting of 23 May 2023.

Board Quina Care Foundation:

J.C. Bouwman-Zaaijer  
Chairman

M.A.E. van de Sande  
Secretary

Y. van der Ende  
Treasurer



To: Board Stichting Quina Care

From: Audit committee Stichting Quina Care

Subject  
Review annual report 2022

Den Haag, 12 May 2023

Dear members of the Board,

We have reviewed the annual report 2022 of Stichting Quina Care according to the audit committee regulations of Stichting Quina Care.

During this review we checked if the financial information in the annual report reconciles with the financial administration.

No omissions were found during our review and therefore the Board can be discharged.

Best regards,

Y. Hovestadt

P.F.D. Schotte